# Announcement: Update on August SWR Success and CD&A Request Initiation Issue

We have identified an issue affecting the new feature for CD&A request initiation from a Rejected Claim.

We have suppressed the CD&A initiation options from Claims and RX Details screens until the issue is resolved. Please note that CCRs can still submit CD&A requests via test claims during this time.

The Compass Team is actively investigating the matter, and we will provide updates as they become available.

Refer to [Compass MED D - Initiate Coverage Determinations from Test Claim Results (064996)](https://thesource.cvshealth.com/nuxeo/thesource/#!/view?docid=dd008e39-837c-4493-9708-c98080c448f4) for more information.

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